



WARRANTY TERMS & CONDITIONS

1. INTRODUCTION

KIBOKO LIMITED is proud to offer high-quality modular floating systems built to exceptional durability standards. These Warranty Terms & Conditions clarify the scope of manufacturer warranties provided on our product lines, and the limits of liability regarding their use, installation, and environmental exposure.

By purchasing or using our products, the customer accepts these warranty terms.

2. WARRANTY COVERAGE OVERVIEW

Product Type	Warranty Period	Coverage Description
Standard HDPE Float Modules (6mm wall)	5 years	Manufacturer defects in materials or workmanship
Heavy-Duty HDPE Float Modules (8mm wall)	10 years	As above
Foam-Filled HDPE Float Modules	20 years	As above, including integrity of internal foam fill
Aluminium Structural Components	20 years	Fabrication and material faults under normal conditions
Installed Modular Platforms	12 months	Assembly defects in structural install works performed by us (excluding third-party elements)

3. WARRANTY LIMITATIONS

This warranty **covers only faults arising from defects in materials or fabrication** under standard use conditions. It does not cover:

- Damage caused by **installation, assembly, or modification** by parties other than [Your Company Name]
- **Incorrect use**, including overloading, unbalanced loading, or insufficient restraint of floating elements
- **Environmental wear** including:
 - UV degradation
 - Saltwater or brackish water corrosion
 - Ice, freeze-thaw damage, or heat distortion
 - Biofouling or marine life intrusion
 - Algal or chemical staining
- **Mechanical damage** including:
 - Impact from vessels, falling trees, or debris
 - Dragging or grounding during drought conditions
 - Entrapment on banks or obstructions during water level changes
- Failure of structures not supplied by us (e.g. static caravans placed on floats, third-party decking or fixings)
- Components supplied by others (e.g. fender strips, cleats, decking boards, fixings not made by us)
- Damage arising from **third-party installation**, including piling or ground fixings

4. CLAIMS PROCESS

To make a warranty claim:

1. Contact [Your Company] within 14 days of discovering the issue.
2. Provide photographs, installation context, and purchase reference.
3. We may require inspection of the product in question before assessing the claim.

If a manufacturing defect is confirmed within the warranty period:

- We will **repair or replace** the affected part at our discretion.
- We do not cover removal, reinstallation, transportation, or consequential costs.

5. DISCLAIMERS

- This warranty is **non-transferable** and applies only to the original purchaser.
- No warranty is given that the products are suitable for any particular application unless explicitly agreed in writing.

- Use of our products in extreme environments (e.g. tidal estuaries, heavy commercial traffic areas, salt marshes, exposed coastal moorings) is at the buyer's own risk.

6. THIRD-PARTY WORK & SUPPLIED ELEMENTS

Where products are:

- Installed by a third party,
- Fixed to bank or waterbed by contractors (e.g. piling, screw ground anchors), or
- Supplied with accessories (e.g. decking, cleats, fixings) from non-[Your Company] brands

...we do not offer any warranty coverage or liability. Responsibility for those works or parts lies with the respective supplier or contractor.

7. LIMITATION OF LIABILITY

Under no circumstances shall [Your Company] be liable for:

- Loss of income, profits, use, or business;
- Personal injury or property damage resulting from platform use;
- Structural damage to third-party buildings or contents placed on or adjacent to the platform;
- Any claim exceeding the original purchase price of the defective component.

This limitation applies regardless of legal theory, including contract, tort, negligence, or strict liability.

8. GOVERNING LAW

These Warranty Terms are governed by the laws of England and Wales. Disputes will be resolved in the courts of England and Wales unless otherwise agreed in writing.

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